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## **How to Fill Out the Rental Application (Applicant)**

Do you have a rental application you need to fill out? Here's how.



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Updated over 3 months ago

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### Overview

Rental applications can be intimidating to fill out, but they don't have to be. Follow the steps below and you'll be through them in no time.

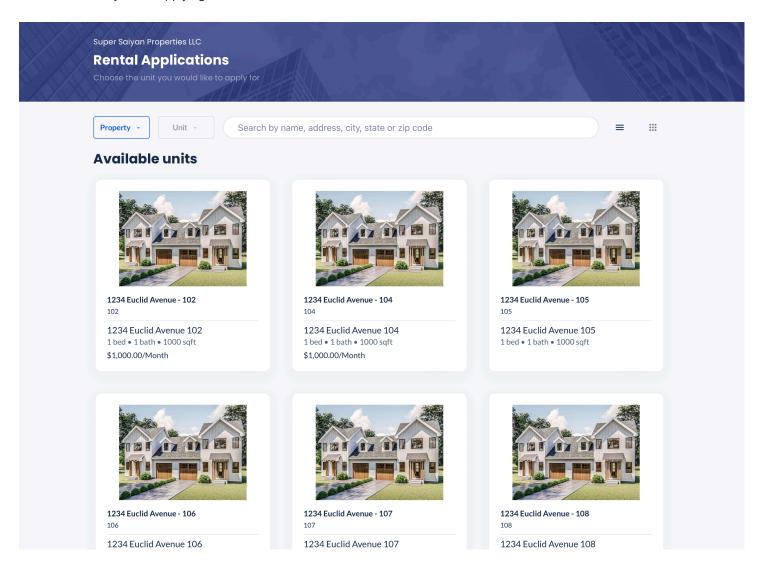
**Tip**: You can save your progress when filling out the rental application. This way you can come back and complete it later.

## The Steps

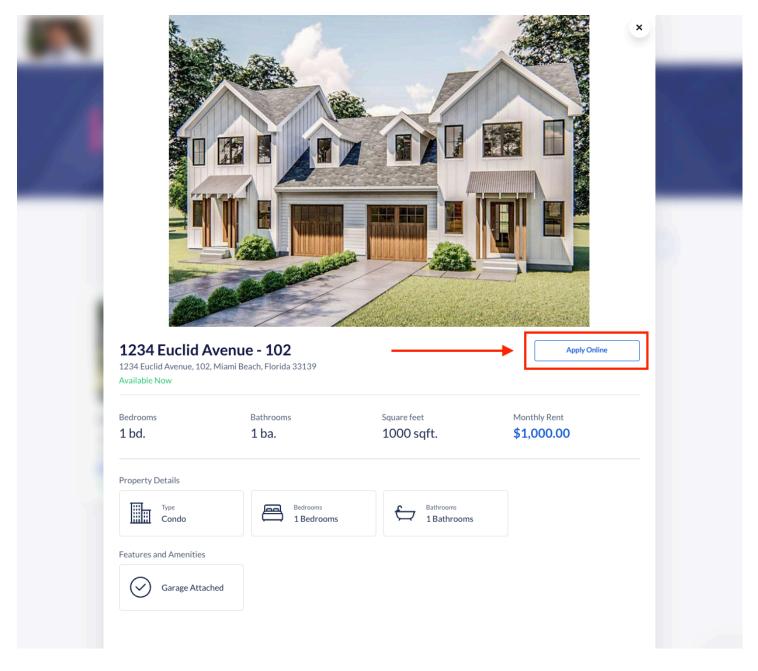
Fill out a new rental application

The rental application you see here may look different for you based on what the property manager has set for their rental applications. You could have more information that needs to be filled out besides what we are showing here.

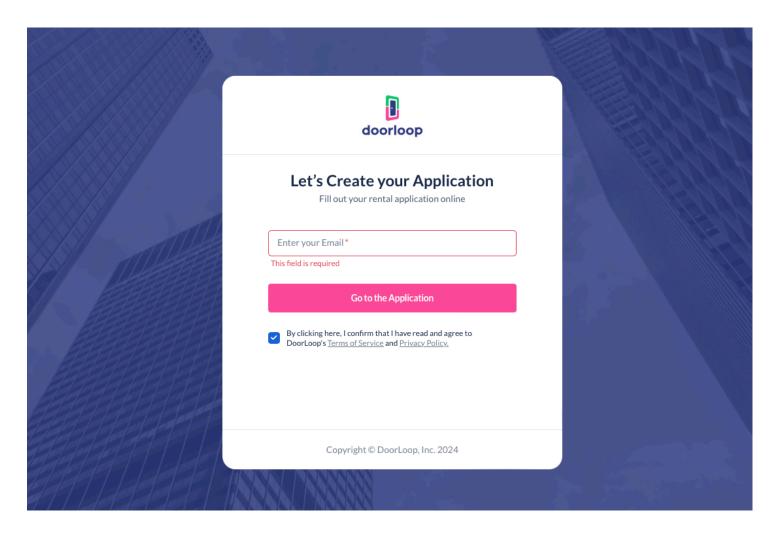
1. You would have either received an application link via email from the property manager or clicked on it from an online listing. First, select which unit you are applying for. You should see a list of available units.



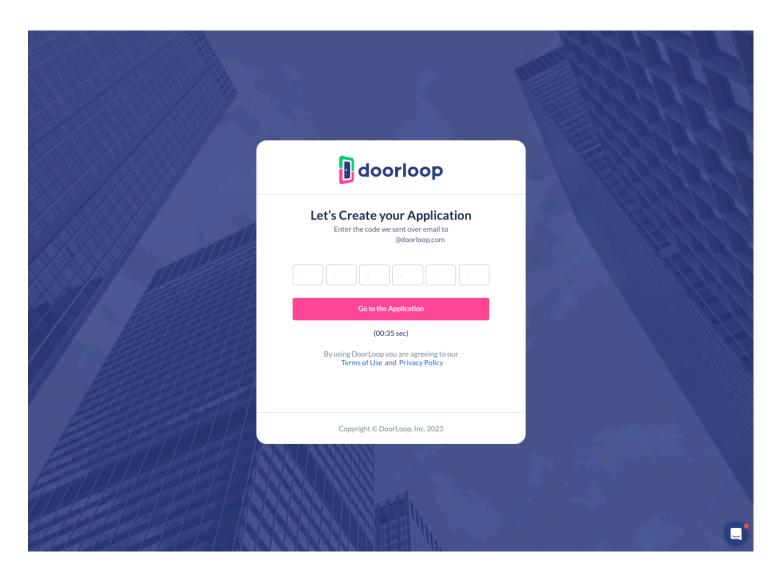
2. Click on the unit and then on the popup window, click the **Apply Now** button.



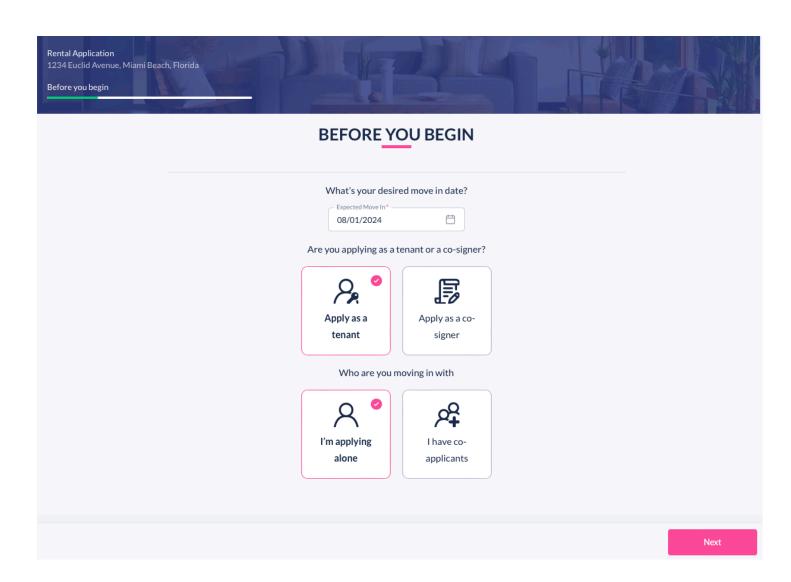
3. You will now be prompted to enter a valid email address and mark that you have agreed to the terms and conditions to begin the process. (If you are planning on having others apply with you, please have the property manager send them their own unique link to apply with.)



4. Check your email for a confirmation code and enter it into the fields below. (You will have 5 minutes to enter the code.) Click **Go to the Application** when done.

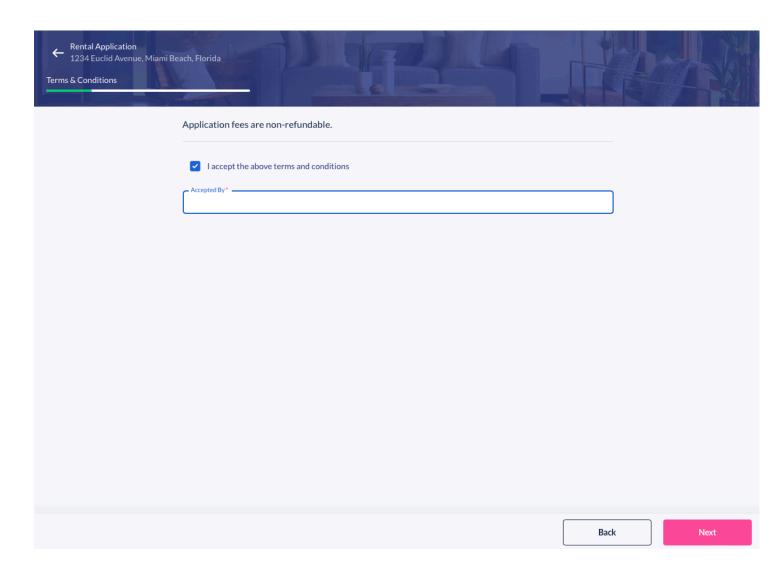


5. Enter your expected **move-in date** and use the "**Apply as a tenant**" button. Then choose **I'm applying alone**. If you're applying as a Co-signer, use the co-signer option. Also, if you have co-applicants, use the **I have co-applicants** option.



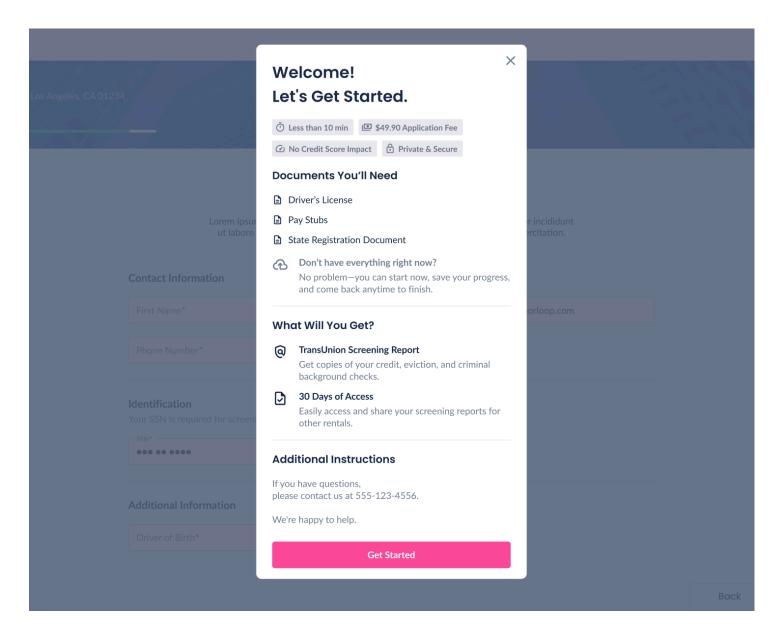
Click **Next** to continue.

6. Accept the terms and conditions and then enter your name in the **Accepted By** field.



Click **Next** to continue.

7. Before starting the actual application process, a popup will appear with all the information you will need to have with you before getting started. This may include documents you will need to attach, required information needed, and more. There may also be additional instructions so please pay attention to this. Once you've read everything and collected the documents you'll need, click "**Get Started**" to begin the application process.

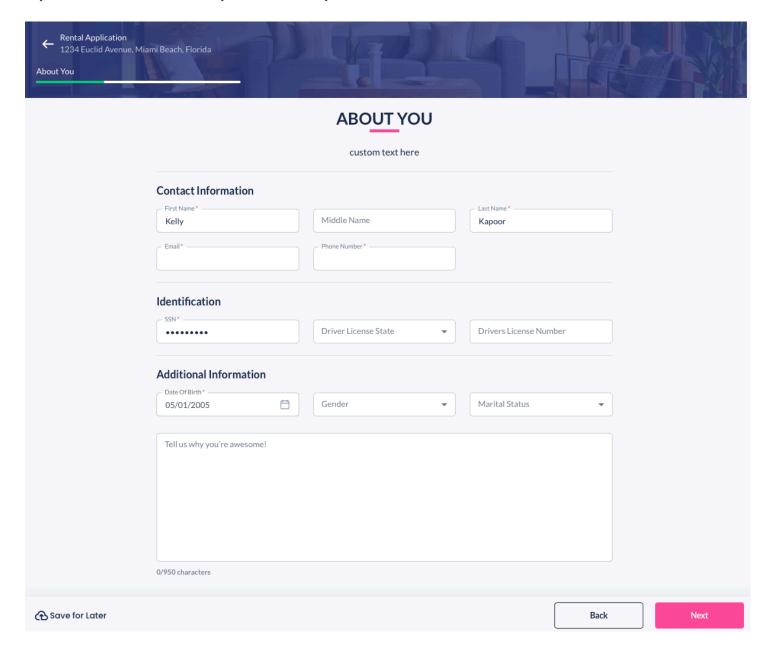


8. First, you'll need to enter information about yourself.

You will need to enter a valid Social Security Number (SSN) and possibly a driver's license. These are required if the application is requesting a background check later in the process.

(If you are a foreign citizen and don't have either of these, you'll need to contact the property manager of the unit you are applying for to see if you have any other options before continuing.)

(If you don't have a driver's license, you can also enter your state-issued ID card number.)



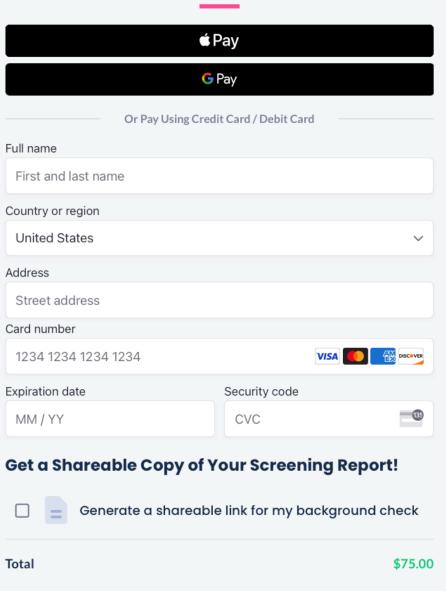
(Note that if you want to continue filling out the application at a later time, you can click the **Save for Later** button to save your progress and continue later. This will be available for every step after this. To learn how to continue a saved application, <u>click here.</u>)

- 9. The next few steps will ask you for information about whether or not you have Pets, any Vehicles, and any Dependents. There it will also ask you for an Emergency Contact which is required.
- 10. The next group of required information consists of your current Employment, Income information, and current Residential History. You also need to answer some short yes and no questions in the Additional Information section.
- 11. If the property manager asks for it, there will be files you might need to attach, such as a copy of your driver's license or any other files.
- 12. **Review and Payment** If the application has a fee, you'll see this screen towards the end that requires you to enter a credit card to make payment. Please note that you should only do this one time after you click **Make a Payment**. Do not try to make a payment again otherwise, you can be charged again.

You have the option to pay with a credit card or debit card, or Google Pay or Apple Pay depending on the browser used.

**Tip**: You can also get a sharable copy of your screening report if one is requested. You need to click the option to "**Generate a sharable link for my background check**" and then enter your email address. A link will be sent to you once the report is ready. This will allow you to view your background screening reports.

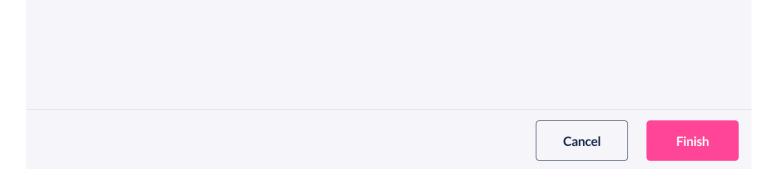
## ← REVIEW AND PAYMENT



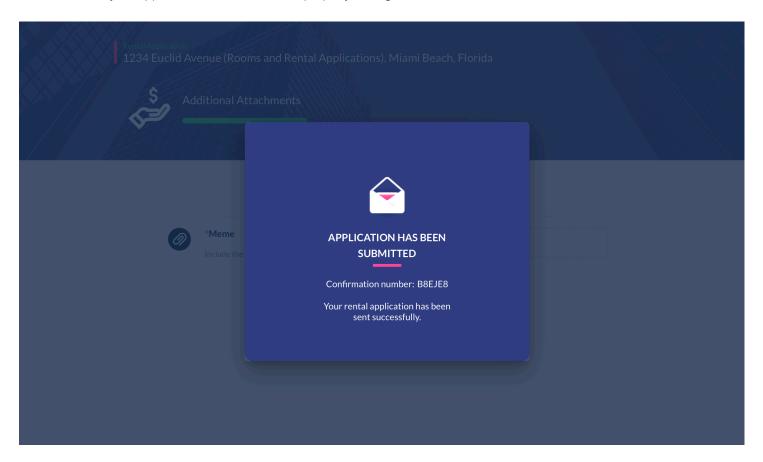
Make a Payment

13. Once you click <b>Make a Payment</b> , if the property manager requires a background check, you'll see a window that requires you to <b>Confirm Your Identity</b> . This will be a series of random questions associated with your identity.		

CONFIRM YOUR IDENTITY	
Which of the following people lives of	or owns property in HOT SPRINGS NATIONAL PARK?
Alfred Ingram	<ul><li>Alwinaa Rafin</li></ul>
O Joe Lawrence	O Melvin Ruiz
O None of the Above	
Which of these street names are you	associated with?
O 123rd	O Davis
Harding	Wilson
O None of the Above	
Which of the following hunting or fis	hing licenses do you have or have you had in the past?
O Deer	○ Elk
O Pheasant	O Saltwater Snook
None of the Above	



14. Click **Finish** and your application will be sent to the property manager for review.



Important: DO NOT make a second application fee payment if you already made one. Instead, contact the property manager for

instructions on how to proceed. Otherwise, you may be charged again for the application fee.

Congratulations! You've finished filling out the rental application.

### Continue filling out a saved application

If you were in the middle of filling out a rental application and saved it for later completion, here's how to continue with it.

1. When you are ready to continue with your rental application, check your email first. You will see an email from <a href="mailto:rentalapplications@doorloop.com">rentalapplications@doorloop.com</a> with the subject line: "Your Rental Application has been saved". Open the email.



Your Rental Application <pr



## Your application has been saved

Dear Prospect,

The details you submitted for [Property name] have been saved. Continue your application by clicking the button below and pick up where you left off!



## Download the app

Manage and grow your portfolio from anywhere with ease





FL 33139, United States

Unsubscribe from our emails

- 2. Click the button in the email labeled: "Click to Complete Application". You'll be taken back to the rental application.
- 3. You need to enter the email address you used when filling out the rental application the first time as well as reentering a verification code. You will also be asked to accept the terms and conditions again. Once you do all this, you will be taken back to your rental application so you can continue where you left off.
- 4. You can now finish the rest of the rental application or save for later again to continue at a later time.

**Tip**: If you have co-applicants, such as a spouse or roommate, do not use the same link that was sent to you via email or the same email address to log in. Instead, ask the property manager for a new link for that person.

#### How to retrieve your sharable copy of your background check

If you chose to request and "Generate a sharable link for my background check," you will receive a separate email with the subject, "Your Screening Reports are Ready!" When you open it, it will look something like this:





## Your Screening Reports Are Ready!

Thank you for applying to 1234 Euclid Avenue, Miami Beach.

Your screening reports are now ready.

You can view or share them with this link.

Please note that anyone with this link will have access to your screening reports, so share it with caution.

Access to your reports will expire on: 12/23/2024

**View Reports** 

Click the "View Reports" button and you'll be taken to a page where you can view a copy of your Credit Report, Eviction Related Proceedings Report, and a Criminal Report. You will also be able to download each as a PDF file.



## **Troubleshooting**

I am a foreign citizen and do not have a social security number.

• In this instance, you may need to contact the property manager of the unit you are applying for. You will have issues running a background check with TransUnion, so contact the PM to see if you have any other options for this before continuing.

#### What if I don't have a driver's license?

• You can also use a State-issued ID card and enter that information for the driver's license information.

# What if I submitted and paid for the rental application, but entered incorrect information and now TransUnion can't verify my identity?

• Contact the property manager of the unit you are applying for. They will send you a link to the application to fix your errors. DO NOT use the same link that you used to fill out the application initially. Otherwise, you may be charged again.

# What if I already paid for the application and something happens during the process and it's asking me to pay again?

• Do not continue. Contact the property manager of the unit you are applying for. They will be able to see if you already have a pending application and can send you the proper link again to add any missing information.

#### What do I do if I encounter a "Validation Failed" error while filling out a rental application?

A "Validation Failed" error occurs when some fields within the rental application are not filled or selected. To ensure a smooth application process, go back and double-check all pages for any empty fields, items that require selection, or invalid inputs.

#### Some examples include:

- Items were not selected.
- Invalid inputs.
- Missing contact phone numbers or emails for employers or landlords.
- Missing fields. Be sure to fill out everything.
- Extra characters where they don't belong.
- Double-check the current address.
- Please fill out the application in English.

#### What if I encounter any other errors while filling out the rental application?

If you encounter other errors while filling out the rental application, please contact your property manager. We will be able to troubleshoot from their end.

## I am receiving an invalid verification code error. What do I do?

Invalid verification code errors normally occur if you are using the wrong code or using a code that has expired. Remember that the confirmation code is only good for 60 seconds.

Did this answer your question?









Company	Resources	DoorLoop
Contact Us	Hubs	Pricing
DoorLoop	Calculators	Integrations
University	Checklists	Awards
Referral Program	Directory	
Become an Affiliate	Definitions	
	Laws	
	Forms	
	Associations	